

## Quick Facts

### Background

Founded in 1968, Tabor is a nonprofit community agency which offers a comprehensive continuum of 19 housing and financial counseling programs and services for residents of Lancaster, Pennsylvania.

Tabor plays a central role in Lancaster County in preventing and responding to homelessness, assisting those who aspire to home ownership, and in counseling those struggling to manage their personal finances. Tabor serves over 5,000 individuals annually.

**Strengthening the Lancaster County community by giving people the tools and inspiration to meet their housing and financial challenges and by revitalizing our surroundings**

Tabor has been a HUD-approved Housing Counseling Agency since 1971 and a member of the National Foundation for Credit Counseling since 1988. Tabor has been accredited by the Council on Accreditation (COA) since 1998.



### Programs and Services

- Assessments and referrals to homeless services for people in housing crisis
- Rental counseling to prevent homelessness
- Rapid re-housing for those who are experiencing homelessness
- Transitioning sheltered persons to permanent housing
- Supportive housing for individuals, couples, and families
- Individualized budget counseling
- Consumer credit counseling
- First-time homebuyer counseling
- Default mortgage counseling
- Counseling to achieve financial self-sufficiency
- Matched savings accounts to help low-income families save to purchase assets such as a home or education
- Financial education—including over 100 free workshops on banking basics, establishing good credit, budgeting, good loans vs. bad loans, and more

Tabor also offers specialized programs which serve the specific needs of veterans, disabled persons, women exiting prison, and individuals experiencing mental illness.

### FY2017-18 Impact Highlights

- Combined, Tabor's programs assisted 298 households in obtaining permanent housing
- 1,384 households experiencing homelessness received assessments (to determine type/level of services needed) and appropriate referrals from Tabor's Community Homeless Assessment & Referral Team (CHART)
- Tabor's TLC program provided interim housing and supportive services for 254 individuals, including 82 children, experiencing homelessness
- 29 of 31 veterans served by Tabor's Veterans' Victory House exited the program to permanent housing
- Tabor's Community Homeless Outreach Worker engaged with 286 individuals (252 households), encouraging and assisting them to access services to end their homelessness
- 530 households received financial counseling to improve financial well-being
- \$763,358 of debt to was paid back to creditors by clients in Tabor's financial counseling programs
- 120 households facing foreclosure received counseling and assistance to obtain mortgage relief
- 383 households completed first-time homebuyer counseling to prepare for home ownership
- 782 people attended 121 financial education workshops provided this year ■

### Awards and recognition

Tabor and its staff were awarded Pennsylvania Housing Finance Agency's 2014 *Best Practices Award* and 2014 *Best Housing Counseling Specialist Award*. A Tabor financial counselor was one of 11 nominees for the National Foundation for Credit Counseling (NFCC) 2016 *Counselor of the Year*. Tabor's Community Homeless Outreach Worker received the Water Street Mission's *Good News Award* in 2016. In 2017 Tabor was awarded Lancaster Housing Opportunity Partnership's *Leader in Opportunity Award* and Lancaster General Hospital Care Connections' *Community Service Award*. ■



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